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EXPERIENCE

Web Developer

Cal Poly Pomona Foundation, Inc.

📅 Sep 2020 – May 2021 📍 Pomona, California

- Developed a new website for Cal Poly Pomona's Master of Science in Business Analytics Program to increase information for students.
- Implemented URL routing to enable web applications to use URLs better supported by search engines. **Improved URLs that are semantically meaningful to users and SEO friendly.**
- Created Gmail SMTP server to provide users a way to connect and ask questions. **Results increased user engagement.**
- Responsible for managing and maintaining website by updating new content and troubleshooting website issues. **Resulting in an updated website and reducing any downtime.**

IT Analyst

Taco Bell Corporation

📅 Sep 2019 – May 2020 📍 Irvine, California

- Collaborated with store managers on vendor contracts and possible solutions regarding system failures. **Reduced downtime by 20 hours.**
- Provided immediate and efficient technical support to over 7000 Taco Bell restaurants. **Results achieved system availability of 90% or higher.**

Project Lead & Back-end Developer

MISSA 24th Annual IT Competition

📅 April 2020 📍 Pomona, California

- Collaborated on a team of three using MERN stack technologies to develop a web application. Managed tasks and removed any distractions or barriers. **Improved team productivity and culture.**
- Built Node.js environment and integrated Multer to handle image uploads. **Results achieved user upload feature.**

IT Intern

CalAmp

📅 May 2019 – Aug 2019 📍 Irvine, California

- Handled and resolved a backlog of unassigned technical support tickets. **Reduced log of support tickets by 30%.**
- Analyzed and monitored 200+ computer systems using Kaseya management system.

AWARDS

- 2nd Place, **MISSA** Information Technology Competition in Web Application

EDUCATION

B.S. in Computer Information Systems

California State Polytechnic University, Pomona

📅 Aug 2019 - May 2021 📍 Pomona, California

Relevant Coursework

Object-Oriented Programming, Database Design & Development, Systems Analysis & Design, Business Intelligence, Secure Web Applications

TECHNICAL SKILLS

Programming

Java JavaScript

Databases

MongoDB MySQL

Web-Development

ASP.Net Bootstrap CSS HTML

Others

AWS S3 Developer Tools Git GitHub

Google Firebase Lighthouse Postman

SOFT SKILLS

Leadership, Decision Making, Time Management, Adaptability, Teamwork, Creativity

PROJECTS

Event Club Mobile App

- Built using React Native. Created user login and designed button components. Focused on improving usability.

E-commerce Website

- Developed an eCommerce online store using ASP.Net framework. Designed dynamic web pages and integrated ADO connections to a MySQL database.

LEADERSHIP & AFFILIATIONS

Webmaster

Management Information System Student Association

- Redeveloped and redesigned MISSA's website using modern tools and system software. **Results saved a yearly cost of \$80 and increased users by 15%.**

Cyber Security & Awareness Fair 2020

- Educated 30+ K-12 students as well as professionals about the dangers of phishing attacks and how to avoid them.